



SOLVING — THE ORGANIZATION PUZZLE







An organization creates value through work.



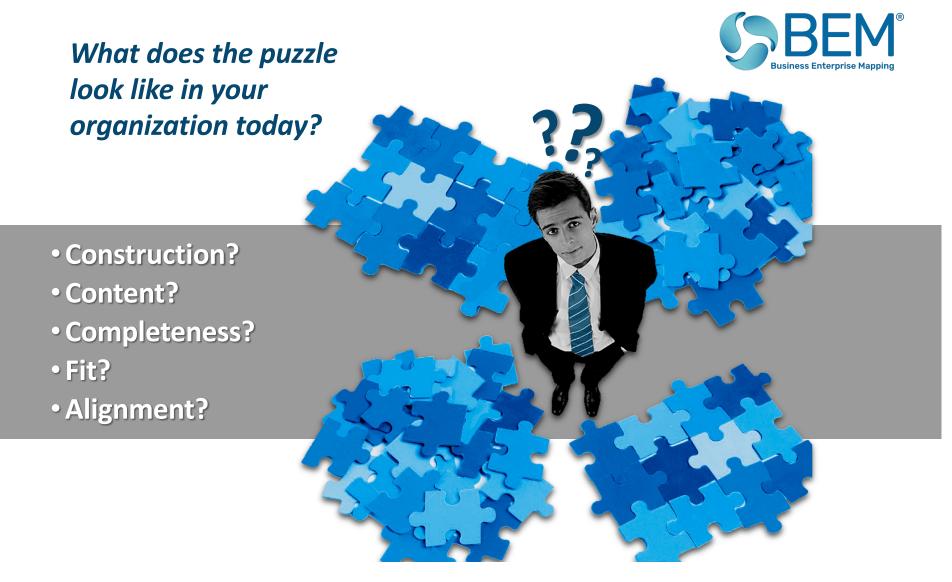
The goal is to excel at that work.



Work is accomplished through tasks...

A task is like a puzzle piece









Business Enterprise Mapping

Customer Quality Time Cost Service Profit Value



How can you construct the puzzle to drive your desired results?

- Content
- Boundaries
- Alignment
- Ownership
- Responsibility





Where are the workflow opportunities in your organization?







BEM partners with clients to :



- **Define** the puzzle
- **Diagnose** the opportunities
- Streamline and align the work
- Implement change
- Deliver lasting improvement



Thank you!

480.515.9001



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